

# **Capability Statement**

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#### POC

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#### **Certifications & Identifiers**

- CA DGS Micro Business: 2025449
- UEI: NBCYGXAQAAQ5
- CAGE/NCAGE: 88UR6
- DUNS 138922930

#### **NAICS**

541430 Graphic Design Services541490 Other Specialized

Design Services

**541512** Computer Systems

Design Services

**541519** Other Computer Related Services

**541613** Marketing Consulting

Services

**PSC** 

DA10 IT & Telecom - Business

Application/Application Development Software

As A Service

DB02 IT & Telecom-Compute

Support Services, Non-HPC (Labor)

**R426** Support-Professional:

Communications

**R701** Support-Management:

Advertising

T001 Photo/Map/Print/

Publication-Arts/Graphics

#### UNSPSC

**80141505** Marketing & distribution services-Market research-

Marketing plans

**80171600** Public relations & professional

comms srvcs-Publicity & marketing support services

81112103 Computer services-Internet

services-World wide web WWW site design services

**82101800** Design & Graphic Art

Services-Advertising-

Advertising agency services

**82141500** Design & Graphic Art

Services-Graphic design-Art design services

## **Company Overview**

Workingarts Marketing, Inc. is a California-based creative and digital strategy firm with over two decades of experience helping public agencies, educational institutions, nonprofits, and mission-driven businesses communicate with clarity and purpose. Certified as a micro business by the California Department of General Services, we specialize in strategic design, website development, brand systems, content production, and deadline-driven project management. Our team is known for translating complex needs into accessible, high-impact communications—whether through modern, mobile-first websites, large-scale print publications, or integrated outreach campaigns. With a hands-on approach and deep technical fluency, we serve as both a creative partner and an operational ally to organizations that serve the public good.

## **Core Competencies**

- Strategic website design and content architecture for public agencies, education, and enterprise.
- Branding and identity systems that scale across print, digital, and environmental applications.
- Deadline-driven content development, layout, and production for print and web publications.
- Marketing automation for audience engagement and stakeholder reporting.
- Vendor coordination and process streamlining, including print, distribution, and mailing logistics.
- Accessibility, compliance, and mobilefirst design in all digital deliverables.

### **Past Performance**

- 7-Year Partnership with a K-12 District | 2018-2025: Led end-to-end design, content
  production, and vendor coordination for a district-wide 35,000 print run quarterly
  newspaper, achieving on-time delivery to 10,000+ households while reducing mailing
  costs by over 40% through USPS nonprofit rate optimization. Designed 12 new websites.
- Statewide Nonprofit Website Revamp: Migrated legacy content, redesigned brand, and rebuilt a high-performance WordPress site to meet mobile and accessibility standards—cutting bounce rate by 57% within 90 days.
- 16-Year uninterrupted, County Economic Development Agency | 2007-2023: highly cost-efficient monthly newsletter publishing, email campaigns management, analytics reporting, database management, and IT support.
- Workforce Development Agency Brand Refresh: Delivered full rebranding, messaging, and digital collateral for a statewide training initiative under California's Labor and Workforce Development Agency. Resulted in a 3x increase in partnership inquiries post-launch.
- Print-to-Digital Workflow Overhaul for a Municipality: Wrote core CSS for a city
  website overhaul, redesigned internal newsletter workflows to reduce design/approval
  cycles by 65%, saving hundreds of staff hours annually.

#### **Differentiators**

- California-Certified Micro Business: Small, nimble, and procurement-ready for state/ local partnerships.
- Human-Centered Design: Every deliverable considers real user behavior—from residents and parents to agency staff and board members.
- **Cross-Sector Fluency:** Experience with education, agriculture, public health, local government, and enterprise—understanding of both mission and margins.
- Hands-On Leadership: Principal-led engagements with direct accountability, creativity, and deep technical fluency.
- End-to-End Capabilities: Strategy, copywriting, design, CMS development, orchestrate third-party vendors, and print delivery—without costly subcontracting layers.



